



Here

There

000,000,04

Hither

000,0001

Yon

000,0001

East

West

00,000,02

North

South

This place

That place

000,00,04

000,0001

The beginning, middle and end of your supply chain

A graduate of the Palmer College of Chiropractic went on to complete his education at Palmer College of Chiropractic, D.D. He also serves as a faculty member of California Community College, a member of the American Chiropractic Association and the International Chiropractic Association.

With over 30 years of experience in chiropractic, Dr. Bill & Thomas Co. has built a reputation as the premier provider of chiropractic services in the Midwest. Through his chiropractic services, Dr. Bill & Thomas Co., located in Chicago, Illinois, has helped thousands of patients in the Midwest, South and West Coast, and has been recognized as a leading provider of chiropractic services in the region. At Bill & Thomas Co., we believe in providing the highest quality of care to our patients.

We have been recognized by the International Chiropractic Association as a leading provider of chiropractic services in the Midwest. With over 30 years of experience in chiropractic, Dr. Bill & Thomas Co. has built a reputation as the premier provider of chiropractic services in the Midwest. Through his chiropractic services, Dr. Bill & Thomas Co., located in Chicago, Illinois, has helped thousands of patients in the Midwest, South and West Coast, and has been recognized as a leading provider of chiropractic services in the region. At Bill & Thomas Co., we believe in providing the highest quality of care to our patients.



Good to go.



Logistics Taken to the Next Level.

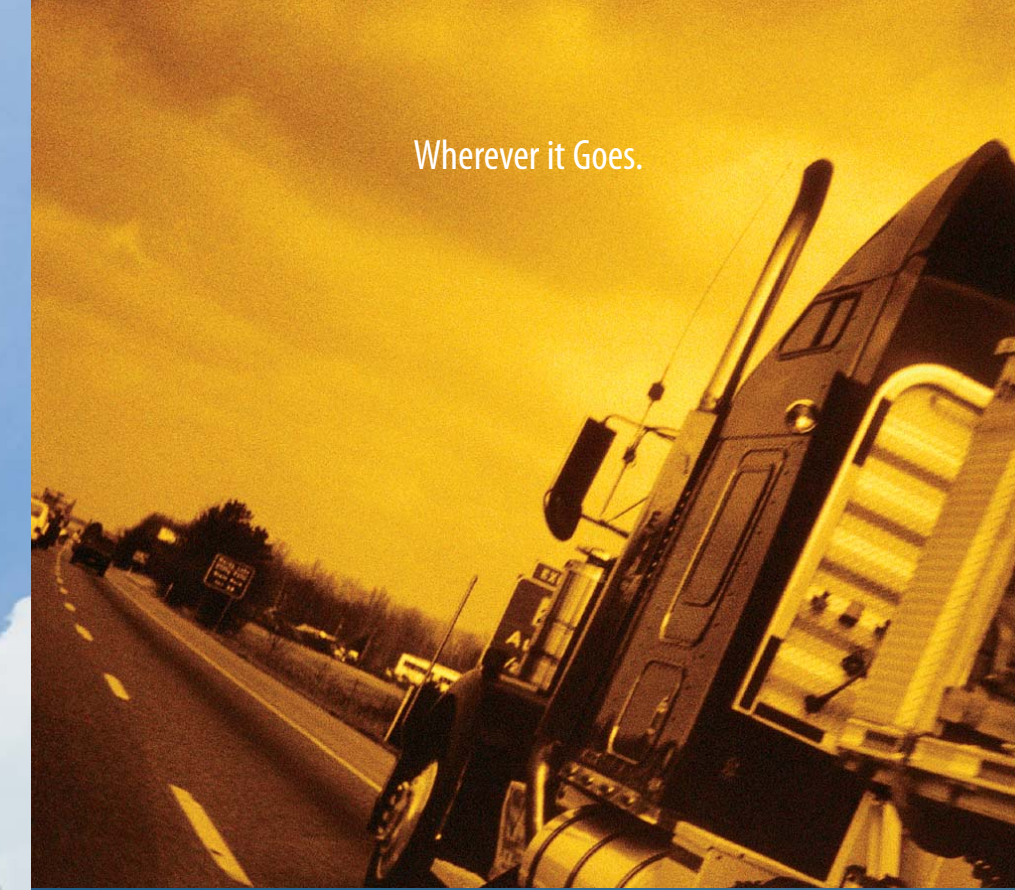
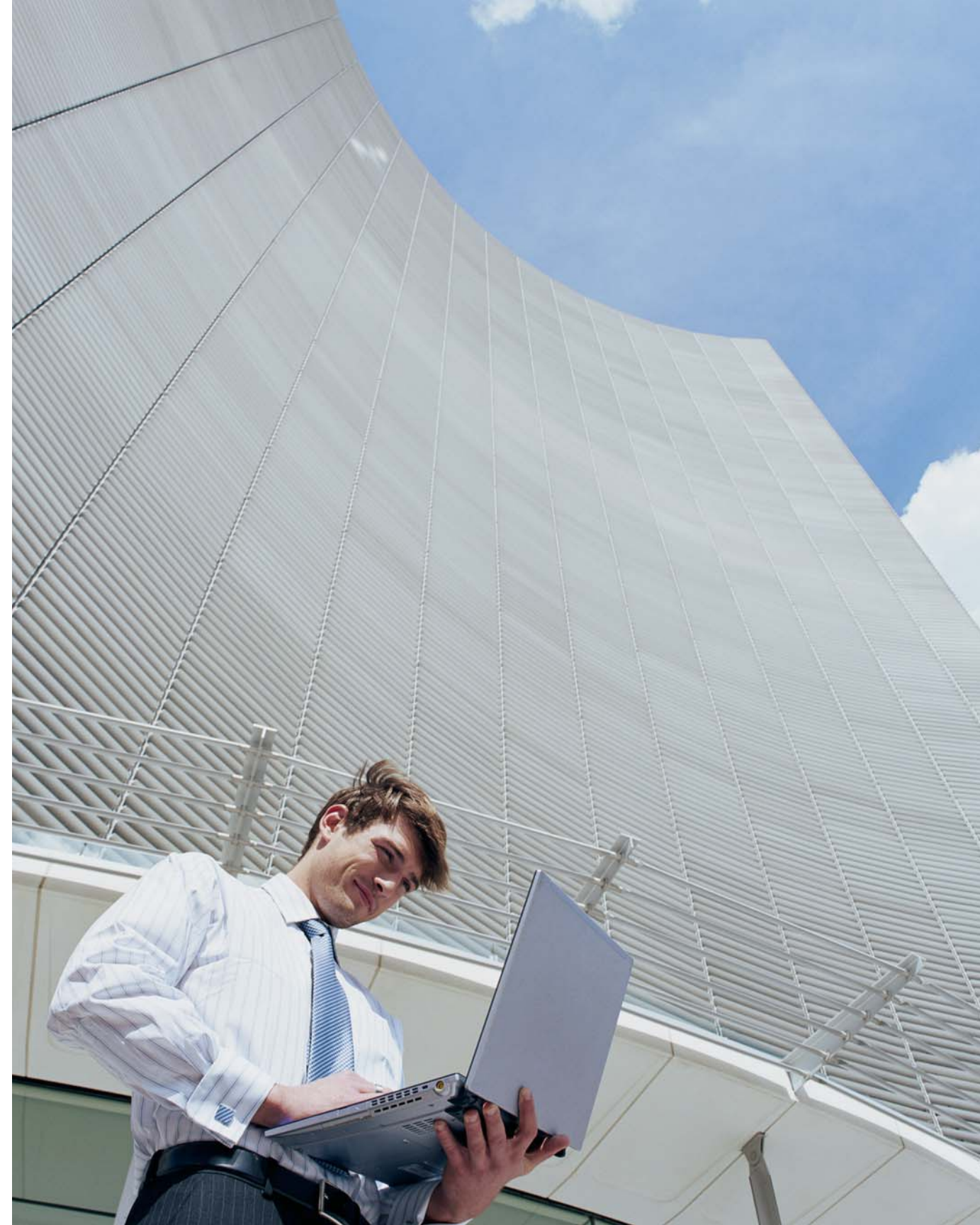


Reliable Runners is much more than the region's premier expedited delivery company.

We're helping over 1500 clients, from entrepreneurs and e-businesses to many of the Fortune 500, achieve competitive advantage by driving down inventory and warehousing expenses, reducing transportation costs and improving customer service.

From scheduled and on-call delivery to distribution and fulfillment; from warehousing to complete, industry-specific 3PL solutions, outsourcing with Reliable Runners can transform the logistics cost equation.

Over two decades ago, we set out to revolutionize expedited delivery. Today, we're revolutionizing the way our clients address a whole range of integrated logistics challenges. Doing whatever it takes to get time-sensitive materials where they belong... for less.



Wherever it Goes.



Whatever it Takes.

Here There

- Expedited local, regional and national on-call and scheduled delivery

- Industry - specific solutions

- 3PL solutions

- Fleet outsourcing solutions

- Fulfillment solutions

- Freight storage and forwarding

- Inventory storage and distribution

- Returned goods management & reverse logistics

- JIT parts distribution

- Data and electronic media storage

- Bulk goods storage

- Warehousing

- Truck service

- Lift gate service

- Air/ground transfer

- Facilities management

- Next Available Flight (NAF)

- Private mail center

East West

Customer-centric Technology.

Industry-leading Innovation.



Reliable Runners recognized long ago that offering a whole new level of delivery and logistics service would require continuing investment in the most advanced technology available. Today customers, drivers and staff all use the best state-of-the-art tools available. Technology which allows Reliable Runners to design custom solutions that equal added performance, better ROI and total logistics support.

- Intelligent dispatch technology linking every driver and dispatcher to one another to ensure accuracy and timeliness.
- GPS delivery locator system for real-time driver tracking (including speed, direction and shipment en route). Now our intelligent computer-aided dispatch system can integrate GPS, order entry and mobile data, constantly updating incoming orders, yet-to-be-dispatched orders, driver locations, destinations and more.
- Mobile data terminals which instantly record and transmit pick-up and "proof of delivery" information.
- Real-time delivery data, status updates and online reporting.
- Instant customer account information, quoting and order tracking at the touch of a button.

And to bring it all to every customer's desktop, we developed eZrunner™ – our proprietary, web-based total account management solution. From order entry, tracking and reporting to billing and electronic payment, the fastest, most affordable, most professional expedited delivery and logistics are just a mouse-click away.

eZrunner™ is all you need for total control, on-line convenience and complete transaction security: instant quotes, place and track orders in real-time, maintain records of deliveries, receive invoices electronically (as .pdf files) to view, save and print out for recordkeeping, make online payments and more. Simply log on www.rrunners.com, establish your eZrunner™ account, and you're connected.

Runner Rewards

East
West

More than cost-efficiency accrues with eZrunner™. For every \$1.00 you spend placing orders through eZrunner™, you receive one Runner Rewards™ point. Points can be used for rewards ranging from gifts to services. Log on www.rrunners.com for the most current Rewards details.



Expedited Delivery Services (on call).

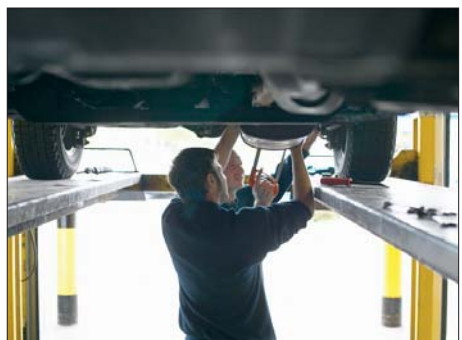
Reliable Runners is our name. And our original mission. For over 20 years, we have provided our region's most efficient on-call courier services, from downtown bicycle messengers and one-hour-or-less guaranteed delivery to dock-high freight and Next Available Flight.

From an envelope to a truckload, from around the block to across the country, Reliable Runners will deliver. On time. As promised.



Fleet Outsourcing Solutions.

Consider the immediate and dramatic operating cost savings and reduced liability you could enjoy, by replacing your in-house fleet operations with an outsourced solution from Reliable Runners.



When you really stop and analyze the total cost for vehicle acquisition, fuel, driver and mechanic payroll & benefits, vehicle parts & maintenance, collision & liability insurance, worker's compensation, management time... Reliable Runners really can transform the cost equation for in-house dispatch and fleet ownership. Even outsourcing your dispatch functions alone can provide substantial savings.

Reliable Runners can become an extension of your business, accommodating business cycle fluctuations seamlessly. You focus on core business concerns, and preserve working capital to support them. Meanwhile the loading, unloading, sorting, dispatching and management of vehicles and drivers is provided with utmost professionalism. We even perform our own fleet maintenance on-site, to minimize driver downtime and assure optimal customer service day or night.

Let us design a customized program for you and compare the savings for yourself!



Warehousing and Distribution Services.

In 2005, Reliable Runners dedicated its new corporate headquarters in Mentor, Ohio, which includes 20,000 sq. ft. of ultra-modern warehouse space with room for expansion. This newly enlarged capability means we can do more than ever to reduce your warehousing labor, insurance and facility costs. For flexible inventory storage and distribution, we can provide anything from large warehouse floor space for bulk goods storage, to rack space and parts bins with pick-up and delivery. You can utilize our space week-to-week as your needs change in these climate-controlled, fully secured facilities with no long-term space commitments or size limits.

For distribution and delivery, you enjoy all the benefits of our eZrunner™ online ordering, tracking and reporting tool to request same-day delivery of items. (You can even specify a common carrier to pick-up at our dock.) You also receive Faster Order Fulfillment and return goods service.

Warehousing. Transportation. Technology. Experience. Optimized material and information flow. That's a 3PL solution you can grow with and depend on.



North
South

Reliable Means Secure.

Comprehensive security protects both customer goods and customer data. Backup generators provide our entire facility with seamless emergency power to assure security system integrity and service efficiency. All data is backed up off site. Our warehouse is equipped with real-time access control and keyless entry. We can even arrange individual customer inventory monitoring via real-time web cam.





Fulfillment Services.

Productivity Solutions.



Whether you are a brick-and-mortar business seeking e-fulfillment capabilities or an e-commerce entity requiring an entire fulfillment infrastructure, Reliable Runners is the perfect outsourcing solution.

We can create an "online portal" to brick and mortar locations, giving you web-based visibility for your local inventory, immediate delivery and easy returns with an e-fulfillment network that integrates your Web site with our complete fulfillment capabilities.

That same logistics capability makes us the perfect choice for growing e-commerce companies seeking the expertise, capacity and efficiency that only comes with outsourcing.

In either case, we can reduce costs and improve the reliability of fulfillment operations with real-time inventory and order status, and electronic integration into our online order entry, tracking and reporting tool. We can also handle assemble-to-order, kitting, specialized packaging and promotional fulfillment.

Returned Goods Management & Reverse Logistics Services

Poorly-handled returns can have a huge impact on customer satisfaction, discourage repeat business and erode profit margins substantially. Reliable Runners can provide comprehensive same-day returned goods management, including inspections and restocking. The result is better control of inventory, higher profitability and increased customer satisfaction.

Scheduled Delivery Services

With our 99%+ on-time delivery record, you can be sure your urgent materials will be picked up and will arrive as scheduled, day-in and day-out. We can develop a customized delivery program that meets your precise requirements, with assured dependability from the moment each order is received until you receive proof of delivery.

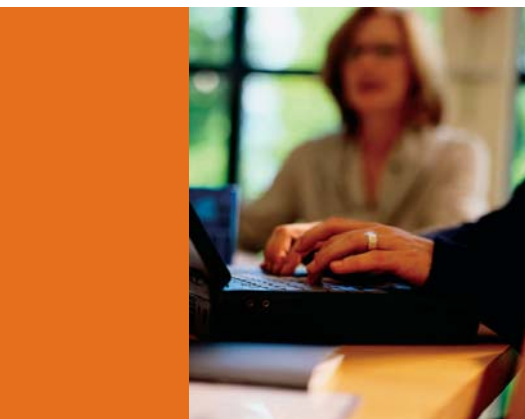
Private Mail Center

For a flexible, dependable alternative to the US Postal Service, let Reliable Runners receive and manage all of your inbound mail and packages. With your own private mailbox located at Reliable Runners' corporate headquarters, you determine exactly when you receive your mail... daily, weekly, bi-weekly and time of day. Scheduled or on-call. What could be more convenient?

JIT Parts

Realizing a need for a rapid response local critical parts distribution network, Reliable Runners has developed a flexible, easily managed system to allow rapid implementation for a wide variety of clients. Reliable Runners has leveraged its existing infrastructure of experience and state-of-the-art web-based IT solutions, allowing us to provide our clients with an innovative and robust network that can meet their most demanding needs.

Reliable Runners is the "one-click" source that satisfies the delivery, transportation, distribution and logistics needs of well over 1500 active clients, including many Fortune 500 companies with operations throughout the USA. To join them, visit www.rrunners.com and click on the "New Account" tab, or call 440-578-7000; toll free, call 866-530-7447(SHIP).



Here
There
Hither
Yon
East
West
North
South
This place

000,000.04
000,0001
00,000.02
000,0001
000,000.04

A graduate of the Palmer College of Chiropractic west, Dr. Giers completed his radiological residency from Palmer College (1987 to 1990). He also serves as a faculty member of Cuyahoga Community College, a member of the American Chiropractic Association and the Northeast Ohio Academy of Chiropractic.

With over 25 facilities, health care and radiology, Drs. Hill & Thomas Co. has built a reputation as the premier provider of radiology services in Northeast Ohio. Through its four imaging centers, located in Brook Park, Willoughby Hills, Medina and Ashland, Drs. Hill & Thomas Co. serves patients, physicians and hospitals throughout the entire region. In 2004, the company performed nearly 100,000 MRI's alone among its imaging centers.

Dr. Giers has been recognized by the American Chiropractic Association as a "Top 100" chiropractor in the United States. He is also a member of the American Chiropractic Association and the American Chiropractic Association. He is a graduate of the Palmer College of Chiropractic and has completed his radiological residency from Palmer College. He is also a faculty member of Cuyahoga Community College. He is a member of the American Chiropractic Association and the American Chiropractic Association.



Good to go.

8624 Station Street
Mentor, Ohio 44060
440.578.7000 (Office)
440.578.7010 (Fax)
www.rrunners.com

